CONTRACT #15 RFS # 337.10-542

Department of Labor & Workforce Development

Employment Security

VENDOR:
Integris, Inc.
DBA
Bull Services



STATE OF TENNESSEE DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT

PHIL BREDESEN
GOVERNOR

Andrew Johnson Tower
710 James Robertson Pkwy, 8th FLOOR
Nashville, TN 37243-0655
(615) 741-2582

JAMES G. NEELEY
COMMISSIONER

April 17, 2007

M. D. Goetz, Jr., Commissioner Department of Finance and Administration State Capitol Nashville, TN 37243

REF: 337.10-542 Non Competitive amendment to Contract

Dear Mr. Goetz:

Outlined below is our justification for a Non Competitive Contract amendment with Intergis, dba Bull Services. Contract Number FA-06-16479-00:

- The current contract is for backup recovery services in case of a major disaster affecting the State's GCOS Computing Facility. The amendment is to include the ICON System under the current backup recovery services. The cost to add the ICON System is \$2,880.00 or \$120.00 per month.
- 2) OIR approval is attached.
- Department of Personnel approval not required.
- 4) We believe it will be more economical and in the best interest of the state to use the current Contractor due to the low service dollar amount of (\$2,880.00).

Based on the above justification, I am requesting you approval of this non-competitive contract.

Sincerely,

James G. Neeley, Commissioner

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### AMENDMENT ONE TO CONTRACT NUMBER FA-06-16479-00

This Contract, by and between the State of Tennessee, Department of Labor and Workforce Development, hereinafter referred to as the State, and Integris, Inc. dba Bull Services, hereinafter referred to as the Contractor, is hereby amended as follows:

- 1. Delete Section C.1. in its entirety and insert the following in its place:
- C.1. Maximum Liability. In no event shall the maximum liability of the State under this Contract for the services described in Section C.3 herein exceed Two Hundred Thirty Two Thousand Three Hundred Eighty Dollars (\$232,380.00). The Service Rates in Section C.3 shall constitute the entire compensation due the Contractor for the Service described in Section C.3 regardless of the difficulty, materials or equipment required. The Service Rates include, but are not limited to, all applicable taxes, fees, overheads, and all other direct and indirect costs incurred or to be incurred by the Contractor.

The Contractor is not entitled to be paid the maximum liability for any period under the Contract or any extensions of the Contract for work not requested by the State. The maximum liability represents available funds for payment to the Contractor and, except for the Monthly Charges in Section C.3, does not guarantee payment of any such funds to the Contractor under this Contract unless the State requests work and the Contractor performs said work. In which case, the Contractor shall be paid the Declaration Fee and Equipment Use Charges in accordance with the Service Rates detailed in Section C.3. Other than the Monthly Charges in Section C.3, the State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.

- 2. Delete Section C.3. in its entirety and insert the following in its place:
- C.3. Payment Methodology. The Contractor shall be compensated based on the Service Rates herein for units of service authorized by the State in a total amount not to exceed the Contract Maximum Liability established in Section C.1. The Contractor's compensation shall be contingent upon the satisfactory completion of units of service defined in Section A. The Contractor shall be compensated based upon the following Service Rates:

SERVICE UNIT	<u>FEES</u>
DPS9000 GCOS Backup Recovery Service, Specified Initial Peripherals, and Site to Site VPN Services	\$ 6,375.00 Monthly
ICON System	\$ 120.00 Monthly
Declaration Fee in Case of a Disaster	\$20,000.00 One Time Fee
DPS9000 GCOS Equipment Use Charges in a declared disaster (Minimum of Five (5) Days Charge)	\$ 5,000.00 Per Day

The Contractor shall submit monthly invoices, in form and substance acceptable to the State with all of the necessary supporting documentation, prior to any payment. Such invoices shall be submitted for completed units of service or project milestones for the amount stipulated.

- 2. Add the following as Section A.16. and renumber any subsequent sections as necessary:
- A.16. The Contractor agrees to add the ICON system to the Backup Recovery Services.

The other terms and conditions of this Contract not amended hereby shall remain in full force and effect.

IN WITNESS WHEREOF:		
INTEGRIS INC., dba Bull Services:		
•		
Signature	DATE	
Jonathan J. Burbank, President		 
	,	
DEPARTMENT OF LABOR AND WORKFORCE DEVELOPM	ENT:	
James G. Neeley, Commissioner	DATE	-
APPROVED:		
DEPARTMENT OF FINANCE AND ADMINISTRATION:		
M. D. GOETZ, JR., COMMISSIONER	DATE	,
COMPTROLLER OF THE TREASURY:		
JOHN G. MORGAN, COMPTROLLER OF THE TREASURY	DATE	

#### REQUEST: NON-COMPETITIVE AMENDMENT

APPROVED		
Commissioner of Finance & Administrat	ion	
Commissioner of Finance & Administrat	ion	

EACH REQUEST ITEM BELOW MUST BE DETAILED OR ADDRESSED AS REQUIRED.							
1) RFS#	337.10-542	337.10-542					
2) State Agency Na	me : Labor and Workforce Development	Labor and Workforce Development					
	EXISTING CONTRACT INFORMATON						
3) Service Caption :	Service Caption:  Backup Recovery services for use in case of a major disaster affecting the State's GCOS Computing Facility.						
4) Contractor:	Contractor: Intergis, Inc. dba Bull Services						
5) Contract #	Contract # FA-06-16479-00						
6) Contract Start Date : 8/01/2005							
7) <u>Current</u> Contract	') <u>Current Contract End Date IF all Options to Extend the Contract are Exercised</u> : 8/31/2010						
8) <u>Current</u> Total Max	ximum Cost IF <u>all</u> Options to Extend the Contract are Exercised :	382,500.00					
	PROPOSED AMENDMENT INFORMATON						
9) <u>Proposed</u> Amend	Proposed Amendment # 1						
10) Proposed Amendment Effective Date: (attached explanation required if date is < 60 days after F&A receipt)  8/01/2007							
11) <u>Proposed</u> Contract End Date IF <u>all</u> Options to Extend the Contract are Exercised : 8/31/2010							
12) <u>Proposed</u> Total Maximum Cost IF <u>all</u> Options to Extend the Contract are Exercised : 385,820.00							
13) Approval Criteria (select one)	: use of Non-Competitive Negotiation is in the best interest	of the state					
	only one uniquely qualified service provider able to provide	de the service					
14) Description of the Proposed Amendment Effects & Any Additional Service :							
The amendment is to a	The amendment is to add the ICON system to the Disaster Recovery Agreement.						
15) Explanation of Need for the Proposed Amendment :							
Currently the ICON system is not included in the Disaster Recovery agreement. In order to provide complete disaster recovery for all							

ystems, the ICON system should be included.							
6) Name & Address of Contractor's Current Principal Owner(s):  (not required if proposed contractor is a state education institution)							
onathan J. Burbank, President, Integris, Inc, dba as Bull Services, 296 Concord Road, Suite 180, Billerica, MA 01851-4186							
7) Documentation of Office for Information Resources Endorsement :  (required only if the subject service involves information technology)							
select one: Documentation Not Applicable to this Request Documentation Attached to this Request							
8) Documentation of Department of Personnel Endorsement :  (required only if the subject service involves training for state employees)							
select one: Documentation Not Applicable to this Request Documentation Attached to this Request							
19) Documentation of State Architect Endorsement : (required only if the subject service involves construction or real property related services)							
select one: Documentation Not Applicable to this Request Documentation Attached to this Request							
0) Description of Procuring Agency Efforts to Identify Reasonable, Competitive, Procurement Alternatives :							
N/A currently under contract							
21) Justification for the Proposed Non-Competitive Amendment :							
is in the best interest of the State to have all systems covered under the Disaster Recovery Services contract.							
EQUESTING AGENCY HEAD SIGNATURE & DATE: <u>must</u> be signed & dated by the <u>ACTUAL</u> procuring agency head as detailed on the Signature Certification on file with OCR— signature  y an authorized signatory will be accepted only in documented exigent circumstances)							
Danielleeley 26 Mar 07							
Agency Head Signature Date							

083005



#### FAX TRANSMITTAL

#### to Request OIR Procurement Endorsement

TO:

Jane Chittenden, Director

OIR Procurement & Contract Management

FAX # 741-6164

FROM:

Melyin O'Neal, Service Coordinator

FAX # 741-3002

DATE:

3/27/07

RFS#

337.10-542 Amendment 1

RE :

Procurement Endorsement -- Backup Recovery Service for the Bull

System and other Unemployment Insurance Systems.

NUMBER OF FAX PAGES (Including cover) : 7

The flature and scope of service detailed in the attached service procurement document(s) appears to require Office for Information Resources (OIR) review and support, because the procurement involves information technology or information systims services.

This pommunication seeks to ensure that OIR is aware of the procurement and has an oppditunity to review the matter. Please determine whether OIR is supportive of the produrement. If you have any questions or concerns about this matter, please call Tyrcine Sullivan at 615 741-8981.

Please indicate below your response to this proposed procurement, and return this communication at your earliest convenience (note the return FAX number above).

That k you for your help.

Attathment(s)

OIR Endorsement:

OIR Chief Information Officer



# STATE OF TENNESSEE DEPARTMENT OF LABOR & WORKFORCE DEVELOPMENT INFORMATION TECHNOLOGY

500 James Robertson Parkway Nashville, Tennessee 37245-3300

March 20, 2007

#### MEMORANDUM:

TO:

Melvin O'Neal

Accounting Manager

FROM:

Tyrone Sullivan 4.75.

Director of Information Technology Operations

SUBJECT:

Modification to our Integris (a.k.a. Bull) Disaster Recovery Agreement

I am requesting a modification to our existing agreement for disaster recovery services provided by Integris (a.k.a. Bull). In our efforts to improve our disaster recovery capability, we have had several communications with ACS, our ICON provider, and Integris, our disaster recovery (DR) provider. The ICON system was never included in our previous DR planning because the hub computer system resides in a remote site and belongs to ACS. Our Bull engineering staff brought to light that if we are to provide complete DR services, we need to consider including the ICON system in our DR planning.

We did some fact finding to help make an informed decision regarding ICON DR services. After several conference calls with Bull and ACS, we think we have the best technical and cost-effective scenario to provide ICON DR services. At an additional cost of \$120.00 per month, Integris will modify their configuration to support connectivity with ACS should a disaster occur.

I am attaching hard copies of the emails from Linda Gross of Integris quoting the \$120.00 per month additional charge and from Marie Moss approving the modification.

Let me know if you have further questions.

TDLWD RECEIVED